

Apprenticeship for IT Professionals (level 2)

This is an intermediate qualification for learners who wish to or who are already working in an IT Support role. Job roles cover Junior Field Service Engineers, IT Support Assistants, Junior Network or System Technicians, Network or System Supporters. This scheme is funded by the Skills Funding Agency*.

The Apprenticeship for IT Professionals (level 2) consists of Level 2 Diploma in ICT Professional Competence, Level 2 Award in ICT Systems and Principles and Functional Skills in Maths, English and ICT.



All training is delivered in the work place, at convenient times tailored to your organisation's needs. Training is flexible but learners and employers are required to commit to a minimum of 3 hours every month.

To register your interest, or find out more, call freephone **0808 2000 129** or email your contact details to enquiries@cadcentruek.com

Apprenticeship for IT Professionals (level 2)

This framework meets the needs of learners who are already employed in an IT Support role. The framework provides learners with a cohesive suite of qualifications that will enable them to develop a solid understanding of how to work and communicate in any business environment. The framework will help learners to generate the required knowledge alongside practical skills to ensure reliable standards of competence and skills that are relevant and specific to the organisation. The framework includes three components (A) Level 2 Diploma in ICT Professional Competence (B) Level 2 Award in ICT Systems and Principles (C) Functional Skills.

Level 2 Diploma in ICT Professional Competence

This qualification gives the learner the opportunity to develop a broad skill set that will facilitate progression in the workplace and/or onto further learning.

Mandatory Units

Health and Safety in ICT

Develop own effectiveness and professionalism

Optional Units - 39 credits must be gained from the following:

Remote support for products or services (9 credits)

Software installation and upgrade (9 credits)

System management (6 credits)

Technical advice and guidance (9 credits)

Technical fault diagnosis (9 credits)

Working with ICT hardware and equipment (9 credits)

Testing ICT systems (9 credits)

User profile administration (6 credits)

(B) Level 2 Award in ICT Systems and Principles for Apprentices

Candidates will need to achieve 12 credits from the following units:

Maintain equipment and system (9 credits)

Install and configure ICT equipment and operating systems (9 credits)

Install, configure and maintain software (5 credits)

Testing ICT Systems (5 credits)

ICT Systems, monitoring and operation (6 credits)

ICT repair centre procedure (5 credits)

Install, configure and test ICT networks (9 credits)

(C) Functional Skills in Maths, English and ICT

These skills have an important role to play in helping learners increase their employability skills and complete their learning program effectively.

**Subject to meeting eligibility criteria and government funding availability*